

## Patrick Boyd Clinical Director & Case Manager

### **Qualifications:**

UCCE Adult Safeguarding, Teesside University, 2016

BA (Hons) Social Work, Teesside University, 2015

Diploma in Humanities & Social Sciences, Stockton Riverside College, 2012

### **Professional Bodies & Memberships:**

Registered Social Worker in England with Social Work England (formerly HCPC) (Reg: SW105087)

Member of the British Association of Social Workers (BASW)

Trustee of the Brain Injury Social Work Group (BISWG)

Trustee of Headway Teesside, affiliated with "Headway, The Brain Injury Association"

Member of the International Social Work Group for Acquired Brain Injury (INSWABI)

Registered Practitioner member of British Association of Brain Injury Case Managers (BABICM)

### **Background information:**

I worked within the social care sector for seven years for different local authorities in various roles. I have experience of working within mental health and statutory children's services roles, however the majority of my statutory social care experience lies within the fields of adult social care, care management and adult safeguarding.

I graduated from Teesside University in July 2015 with first class honours in Social Work. Upon qualifying, I worked as a social worker in the field of care management, gaining experience of working within diverse multidisciplinary teams, including with such professions as occupational therapists, physiotherapists, speech and language therapists, GP's and hospital professionals, mental health professionals, prison officials and voluntary organisations.

I subsequently worked as a safeguarding social worker, where I worked alongside agencies such as the Police, health and commissioning services to manage risks, and protect adults at risk of abuse and neglect. Social work in any discipline requires a high degree of autonomy, organisation and an astute ability to build relationships with clients, families and professionals, and coordinate and work within a multidisciplinary team. In my social care experience, I developed my skills working with resistance and conflict and encouraging positive working relationships to achieve constructive change, using techniques including motivational interviewing.

In 2016 I moved into the private sector to work as a case manager. I chose to move in to case management to further develop my interest in working with individuals who have sustained brain, spinal and orthopaedic injuries.

In 2022, I formed BPJ Case Management Ltd with colleagues Charlotte Powell and Justine Jennings; our vision is to use our extensive knowledge, skills and experience in the fields of case management, social work and occupational therapy to provide truly client centred, outcome focused and completely independent case management services to our clients, and to deliver the highest quality of service for clients and referrers alike.

My interests and experience in the fields of brain and spinal Injury rehabilitation, along with the skills developed in my time as a case manager and a social worker enable me to provide quality assessment and therapeutic intervention, enabling clients to move through the process of rehabilitation, maximising their independence and overall outcomes. I build and maintain strong therapeutic relationships with clients and their families to maximise outcomes for all and communicate effectively with the professionals and therapists involved.

Throughout my career as a case manager, I have developed and enhanced my assessment skills through undertaking and producing high quality and detailed immediate needs assessments, providing costed reports, formulating case management plans and implementing multi-disciplinary rehabilitation packages to maximise my clients' potential. I have supported clients to identify appropriate housing and support packages and I am responsible for the recruitment and supervision of support staff for my clients.

I am experienced in liaising with professionals to support the litigation and medico-legal processes and providing witness statements in my capacity as case manager (witness of fact) and have experience of working under both joint and unilateral instructions, frequently managing rehabilitation programmes under the "Rehabilitation Code". I currently carry a case load consisting of adults with acquired brain injuries, spinal injuries and polytrauma including amputees and orthopaedic injuries; many of my clients experience a range of complex cognitive, psychological and behavioural difficulties requiring careful management and a multidisciplinary approach to problem solving. My caseload consists of a healthy mixture of litigation and settled cases, and I am experienced in supporting clients through their litigation, to settlement and far beyond. I am often instructed to work with clients and professionals from the fields of personal, serious and catastrophic injury and neurotrauma, clinical/medical negligence, and criminal injury cases.

I am the Safeguarding Lead at BPJ Case Management Ltd. and am responsible for reviewing and updating the company's safeguarding policies and procedures to ensure they remain relevant and accurate. I routinely provide advice, guidance and support to my colleagues when concerns are raised in relation to the safety and wellbeing of our clients, and I supervise other case managers within the organisation.

I actively engage in continuing professional development, maintaining an interest in matters relating to academic research and contemporary practice issues; I regularly attend training courses and seminars relating to my areas of practice and interest. I continually strive to enhance my knowledge, skills and experience to enable me to perform at the highest professional standard, and I strongly believe that ongoing development is essential to providing the highest possible quality of service to those that I work with.

I am a Visiting Lecturer in Social Work at Teesside University, contributing to the education and development of undergraduate and postgraduate Social Work students in the fields of acquired brain injury, report writing and record keeping, multidisciplinary teamwork and social work and case management in the private sector.

Since 2018 I have been a Trustee of Headway Teesside, a charity that supports those in the Teesside area affected by acquired brain injury; here I use my knowledge, skills and experience to help and support individuals who would not ordinarily have the means to access the professional services we provide.

I am a director of the national Brain Injury Social Work Group (BISWG), which contributes to the raising of awareness of brain injury and associated issues amongst social workers and other professionals who are not specialists in the area, and campaigning alongside other groups such as the UK Acquired Brain Injury Forum (UKABIF) to continue the development of services and legislation to accommodate and support those affected by brain injury. I have had the privilege of representing BISWG as a member of the judging panel at the Personal Injury Awards 2021, 2022 and 2023. BISWG contributes towards essential research and development in respect of brain injury education on pre- and post-graduate social work degree courses, a cause I am passionate about.

At the core of my practice is the desire to promote independence, and to empower my clients by encouraging positive client-led change, utilising a collaborative, strengths-based, and goal focussed approach.

**Patrick Boyd**  
**May 2024**